



June 28th 2024

Dear Customer,

From 1st July 2024, Comark Monitoring Solutions (*Diligence 600 and RF500 Only) will be moving to Setra Systems, part of the Fortive Precision Measurement division, operated in the UK by TGA Industries trading as West Control Solutions.

This move will allow greater operational efficiency and more importantly, an improved and simplified level of customer care to you, with order placement for new instruments, service and calibration being in the same facility. Setra are committed to great customer service and as part of the on-going continuous improvement to provide our valued customers with leading standards of customer care we are pleased to announce the following changes to our business model.

With effect from 1st July 2024, sales enquiries from this website will be redirected to Setra. Your main point of contact will be as follows:

Mike Margerson – Monitoring Solutions Manager
mobile: +44 (0)7500 662 376
email: michael.margerson@setra.com

There will be a last time buy of available RF500 hardware through to December 2024. After January 1st, 2025, the Setra team will no longer supply RF500 Transmitters & Gateways.

Thank you for your continued custom and your trust in our products.

Yours sincerely,

Comark Instruments – Fluke UK

*RF300 will continue to be sold and serviced by Fluke UK