

Clearing Your Browser Cache

Issue 1 – 26/10/2023

Part No 20961

Dear Customers/Distributors,

From time-to-time Comark will update the functionality in the Comark Diligence Cloud and these changes will require a refresh on your chosen Browser.

Clearing the Browser Cache in Microsoft Edge, Google Chrome, or Mozilla Firefox is quick and easy with a keyboard shortcut. While in your browser, press Ctrl + Shift + Delete simultaneously on the keyboard to open the appropriate window and follow the on-screen instructions.

Note – You only need to clear ‘Cookies and other site data’ and ‘Cached images and files’, you do not need to clear your stored Passwords, Browsing History, Download History or other data.

Note – Please ensure you select the Time Range – All Time

IMPORTANT: Be sure and close/quit the browser and restart it after clearing the cache and cookies to ensure that the changes take effect.

If you are using another Browser on a different device, then please [Click Here](#)

Thank you,

Andy

Andrew Wallace
Application Specialist



Comark Instruments
52 Hurricane Way, Norwich, Norfolk, NR6 6JB, UK
Tel: +44 207 942 0712
www.comarkinstruments.com

Comark Instruments
PO Box 500, Beaverton, OR 97077, USA
Tel (503) 643 5204
www.comarkUSA.com

[Contact Comark Direct](#)
E-mail sales@comarkinstruments.com for UK and International Enquiries

E-mail sales@comarkusa.com for USA Enquiries

The Professionals' Choice