Comark Cloud E-mail to SMS for the USA and Canada Only

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Introduction

This guide is intended to provide help in setting up the Comark Cloud to send SMS Text Messages via E-mail. This will allow the Cloud to send an e-mail which is received by the recipient in the form of an SMS Text.

Please follow the instructions below.

Instructions

Log into your Cloud Account and complete the following;

1. Create a user in account>Users called <Name> Cell
2. Enter the persons 9-digit cell phone number @ their cell service providers e-mail to text address (these are listed below)
3. Make sure there is a check mark against the location (So they have access)
4. Then go to the device that they want to receive the alarm for and select that device and select the gear.
5. Go to Notifications and you should see the account just created
6. Click the e-mail box and select "Text Format E-mail"
7. Click the alarm box and any alarms they want to be notified of and click apply

When complete, send the following details on an e-mail to Neil Humphreys or Michael Pitts…

1. Account Name
2. E-mail address that needs to be verified (< 9 Digit #>@<service providers address>)

List of Network Providers

The following is a list of the current known providers of E-mail to SMS….

- T-Mobile – number@tmomail.net.
- Virgin Mobile – number@vmobl.com.
- AT&T – number@txt.att.net.
- Sprint – number@messaging.sprintpcs.com.
- Verizon – number@vtext.com.
- Tracfone – number@mmst5.tracfone.com.
- Ting – number@message.ting.com.
- Boost Mobile – number@myboostmobile.com.
- U.S. Cellular – number@email.uscc.net
- Metro PCS – number@mymetropcs.com

Note: Texting via email does have its drawbacks. Unlike normal mail, email will never be a guaranteed delivery service. There can be problems with the network or any number of issues that prevent the text from being received.

A downfall to texting via email is the fact that there is a limit to the character length. If you go over that character length, the message is chopped up into pieces or it might not get to its recipient in its entirety. Therefore, it is VERY important that the customer selects "Text Format E-mail" when selecting the method of delivery.

End.

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