

Case Study

Liphook & Liss GP Practice

Comark Protects and Prevents Spoilage of Valuable Travel and Flu Vaccines



Organisation

Liphook & Liss Surgery is a medium sized NHS practice operating from two sites.

One surgery is located in the rural village of Liss and the other in the commuter village of Liphook.

Over 11,000 patients are currently registered and these are cared for by nine partners, six nurses and three health care assistants.

It is an accredited training practice and provides experience in general practice for fully qualified doctors before they become independent General Practitioners themselves.

Business issue

The practice operates its own pharmaceutical dispensary, with drugs and vaccines stored at both sites.

There was already a temperature monitoring system in place but it was a manual operation which involved time-consuming written records.

The practice team needed a robust system in place that would reduce the time required for reporting and provide accurate records for Care Quality Commission (CQC) Audits.

Audit reports were also required by the practice leadership team so they could assess the safety, quality and integrity of the pharmaceutical products stored on both sites.

Drugs and vaccines are stored in fridges where any loss of power or drastic change in temperatures would result in a major loss of inventory.

Continuous monitoring is of particular importance because it provides accurate temperature records round-the-clock, whether the surgery is open or not.

LIPHOOK&LISS
SURGERY

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Solution

The Practice Manager at Liphook and Liss Surgery found Comark's RF300 WiFi data loggers during internet research and they looked ideal for the application.

The pharmacy storage fridges are now monitored by Comark's RF300 WiFi data loggers to provide an accurate log of internal fridge temperatures. Easy to use software means temperature records and reports are immediately available via phone, tablet or PC.

Following technical advice from the team at Comark, the system was set up to monitor fridges across both sites.

Business Benefits

Liphook and Liss Surgery operates with more confidence over its drug and vaccine storage. The Comark solution sends an alert, for example, when the temperature in a controlled storage area falls outside of set limits, so staff can respond in a timely manner.

Temperatures in fridges can rise when restocking takes place. This can happen at peak times such as the delivery of flu vaccines.

Now a better risk assessment can be made as reports provide exact details of the duration and fluctuation of the temperature conditions.

Automation removes the risk of human error and ensures that medicines are stored within the correct licensing conditions, increasing patient confidence.

NHS General Practitioner Surgery - Two Sites

- Industry sector: Healthcare
- Geography: United Kingdom
- Service solution: RF300 WiFi Temperature Monitoring
- Project size: 6 devices covering drug and vaccine storage refrigerators



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