

RF300 – Help with Symantec Firewall

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This help document refers to the Symantec Norton Internet Security, although these instructions may also apply to other Symantec products.

How do I allow the RF300 Diligence WiFi Sensor Software to communicate through my PC firewall?

Open up Norton Internet Security

1. In the main window, click **Settings**.
2. In the **Settings** window, under **Detailed Settings**, click **Firewall**.
3. On the **Program Rules** tab, select **WiFi Sensor Software**.
4. In the Access drop-down list for the program entry, click **Allow**.

Click **Apply**.

How do I open the ports required by the RF300 Diligence WiFi Sensor Software?

Open Norton Internet Security

Choose the **Settings** menu option on the control panel and click **Configure** in the **Smart Firewall** menu tab.

1. Select **Configure** under the **Advanced Settings** section of the menu followed by the **Add** menu button. Click **Allow** and **Next** in the Add Rule Wizard.
2. Choose the **Only Communications that match all types and ports listed below** menu option followed by the **Add** button.
3. Click **Individually specified ports** and enter the port numbers being blocked by Norton Internet Security. You will need to open up TCP port 10080 and UDP ports 1024 and 8010. After entering the port number, select the **OK** and **Next** menu buttons.
4. Enter a name for the new firewall rule followed by the **Next** and **Finish** menu buttons and exit Norton Internet Security to complete opening the desired port.

End.