

## RF300 – Help with completely uninstalling the Diligence WiFi Sensor Software

Issue 2 – 03/01/2017

This help document refers to the Comark Diligence WiFi Software

How do I completely remove the Diligence WiFi Software from my PC?

1. Uninstall the Diligence WiFi Software ..

Windows XP/Vista: use **Control Panel | Add or Remove Programs**

Window 7: use **Control Panel | Programs**

Windows 8 and above: search **Programs and Features**.

Locate the Diligence WiFi Software in the list and select Remove or Uninstall.

2. Completely remove the folder **Program Files\Comark\Diligence WiFi**.  
This might be **Program Files (x86) \Comark\Diligence Wifi** on some operating systems.
3. Completely remove the folder **My Documents\Diligence WiFi**.  
This might be **Documents\Diligence WiFi** on some operating systems, or **..\Diligence WiFi – Professional** on some installations.
4. Delete the file **My Documents\config.wft**.  
This might be **Documents\config.wft** on some operating systems.

The software and any related data is completely removed.

End.